# Emerging onto a Still Wider Stage

# Medium-term Management Plan Ortus Stage 2



#### **Agenda**

- Ortus Stage 1: Achievements and Challenges
- Changes in Environment Surrounding Industrial Gas Industry
- Ortus Stage 2
  - Basic Policies
  - Financial Targets
  - Safety & Quality
  - Compliance
  - Organization & Human Resource Policy
  - Key Strategies

## **Ortus Stage 1**

## **Achievements and Challenges**



#### **Business Results**



<sup>\*</sup> ROCE (Return on capital employed) = Core operating income /(Outstanding Interest-bearing Debt + Equity attributable to owners of parent)

<sup>\*</sup> Core operating income: Numerical value calculated by subtracting losses (nonrecurring items\*) produced by nonrecurring factors from operating income.

<sup>\*</sup> Nonrecurring items are costs of structural reform (cost for withdrawal or downsizing business operations and special retirement allowances), losses caused by disasters or serious accidents, and other expenses (such as disposal of idling assets).

## Issues

| Key<br>Strategies    | Review of Ortus Stage 1   | Result* (¥ billion) | Issues of<br>Ortus Stage 2  |
|----------------------|---|---------------------|---|
| Structural<br>Reform | <ul> <li>Implement early retirement program</li> <li>Shift human resources to growth market</li> <li>Restructuring of domestic group companies</li> <li>Optimize engineering function</li> <li>Strengthen supply chain network</li> <li>Promote in-house shared service function</li> </ul> | 5.9                 | <ul> <li>Optimize engineering function</li> <li>Strengthen supply chain network</li> <li>Promote in-house shared service function</li> <li>Restructuring of group companies</li> </ul>  |
| Innovation           | <ul> <li>Development of new products via business development (H<sub>2</sub> stations &amp; water <sup>18</sup> O etc.)</li> <li>Open innovation</li> <li>Strengthening collaboration with Mitsubishi Chemical Holdings Group</li> <li>Global expansion of developed product</li> </ul>     | 1.7                 | <ul> <li>Development of new products via business development</li> <li>Open innovation</li> <li>Strengthening collaboration with Mitsubishi Chemical Holdings Group</li> <li>Global expansion of developed product</li> <li>Expansion of group products</li> </ul>  |
| Globaliza-<br>tion   | <ul> <li>Expand overseas operations via strategic         Investments</li></ul>   | 1.7                 | <ul> <li>Improve global management infrastructure</li> <li>Strengthen management system of overseas risks such as safety, quality and compliance</li> <li>Expand overseas operations via strategic investment</li> <li>Improvement of Asian performance</li> <li>Geographic expansion for new area</li> </ul> |
| M&A                  | <ul> <li>Implementation of overseas M&amp;A (Air Liquide<br/>Hawaii, Air Liquide USA, RGP and Supagas<br/>Australia etc.)</li> </ul>  | 3.9                 | <ul><li>Globalization M&amp;A</li><li>Medical M&amp;A</li><li>Innovation M&amp;A</li></ul>  |

<sup>\*</sup> Changes in operating income from FYE2014.

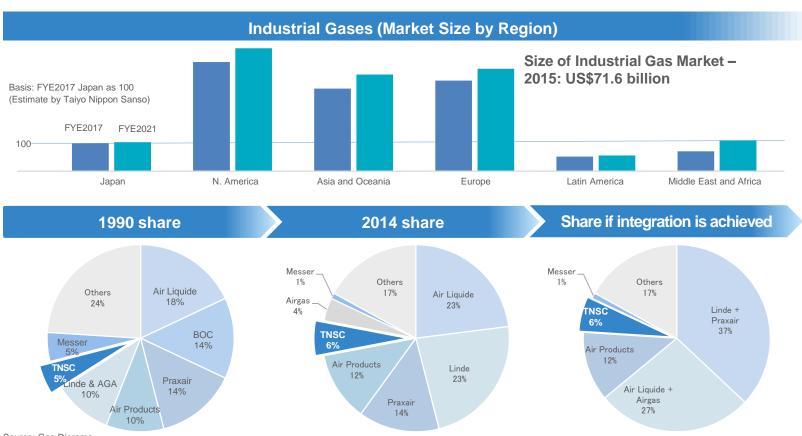
# Changes in Environment Surrounding Industrial Gas Industry



## Changes in Environment Surrounding Industrial Gas Industry

(Growth of Overseas Markets and Oligopolization)

Rapid strategy execution is indispensable in responding to overseas market growth and oligopolization



Source: Gas Diorama

<sup>\*</sup> The share of Taiyo Nippon Sanso in 1990 is the simple sum of shares of Nippon Sanso, Taiyo Sanso and Toyo Sanso.

<sup>\*</sup> Reflects the influence of the integration of Linde and Praxair and the integration of Air Liquide and Airgas.

The figure if integration is achieved represents a simple sum of 2014 actuals. Share fluctuation by sale of assets is not taken into account.

## **Ortus Stage 2**

## **Basic Policies**



#### **Basic Policies**

#### **Domestic Gas Business Expansion**

- Expansion in gas-related businesses such as gas equipment, in addition to the gas business
- Sustain growth of businesses in Japan (M&As inside Japan and changes to sales channels)

#### **Strengthening Corporate Functions**

- Implement human resource, information and finance strategies
- Strengthen corporate functions to provide stronger support to TNSC and group companies

#### Globalization

- Increase overseas M&A and capital investments
- Establishing new business

#### Safety, Quality and Compliance

- Strengthen safety, quality and compliance efforts
- Strengthen collaboration with regional holding companies in overseas markets undergoing business expansion

#### **Accelerating R&D Strategy**

- Accelerate R&D with open innovation
- Concentrate on prioritized development fields based on portfolio strategies
- Make a larger contribution toward TNSC profitability

### **Policy by Segment**

# Gas Business in Japan

Consolidating our No. 1 position in Japan by expanding gas and gas-related businesses and maximizing group synergy.

# Gas Business in U.S.

Expansion of business areas, building depth of business in new business areas, and expansion of product groups through active capital investment and M&A.

# Gas Business in Asia and Oceania

Business expansion by improving market share in new regions and business undertakings in unoccupied regions. Reinforcement of governance through regional holding companies.

## Thermos and Other Businesses

Expansion of businesses in global regions by fully utilizing our brand power.

## **Ortus Stage 2**

# **Financial Targets**



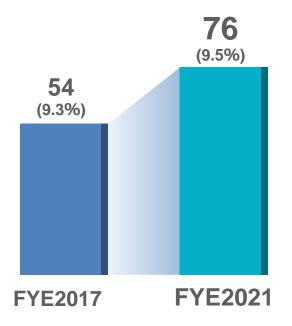
## **Financial Targets**

|                             | FYE2017 (Forecast) | FYE2021 (Projection) |
|-----------------------------|--------------------|----------------------|
| Revenue                     | ¥580 billion       | ¥800 billion         |
| Core Operating Income       | ¥54 billion        | ¥76 billion          |
| Core Operating Income Ratio | 9.3%               | 9.5%                 |
| Overseas Revenue Ratio      | 40.5%              | 45.0%                |
| ROCE                        | 8.6%               | 9.0%                 |

## **Activities to Accomplish Financial Targets**

FYE2021 Core Operating Income ¥76 billion

Core Operating Income (Core Operating income ratio) (in ¥billion)

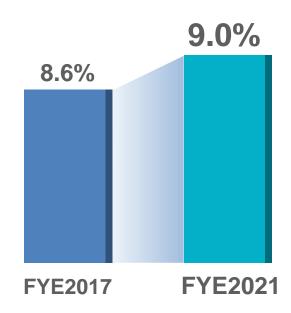


#### Measures for Expanding Core Operating Income

- Business expansion inside and outside of Japan
- Improvement in profitability by implementing structural reform

Improve ROCE to 9.0%

ROCE (%)



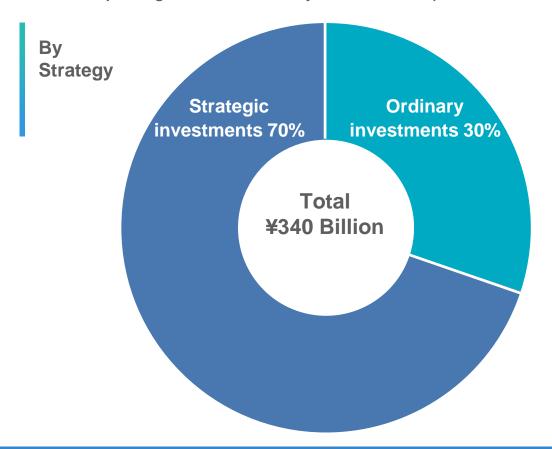
#### **Measures for Improving ROCE**

- Strengthening earning power
- Improving asset efficiency

#### **Investment Plan**

#### Investment of ¥340 billion over a period of four years

(Total projected value of operating cash flow over four years: ¥325 billion)



Allocating 70% of all investments to strategic investments while maintaining financial discipline (net D/E ratio [net debit equity ratio] and other indicators)

# Ortus Stage 2

# Safety & Quality



## Safety & Quality

#### (Steady Implementation of Technical Risk Management)

- Continue to improve technological capabilities and maintenance of vitality in Japan (TNSC, domestic affiliates)
- Reinforce safety capabilities (fostering a culture of safety)
- Enhance technical capabilities by human resource development and technology transfers (continuously fostering 'The Gas Professionals')

"Establish facilities to teach potential hazards and the mastery of technology" (Establish TNSC Technical Academy)

- Strengthen quality control
- Utilize group technology databases (technical data, intellectual property information, and work accident information, etc.)

#### Improve safety and technological capabilities overseas (Asia and Oceania)

- Expand technology and safety systems of regional holding companies
- Improve voluntary safety systems
- Enhance quality control (foster TNSC Group standard quality)
- Compiling and maintaining global standards (safety and quality), technical information, and education and training manuals)

Targeting "zero" work accidents and quality problems at each workplace

## Ortus Stage 2

# **Compliance**



## **Strengthening Compliance**



To strengthen the governance of the entire TNSC Group, enact compliance measures commensurate with each business risk, and promote the effective operation of the internal control system.

#### **Action Plan**

#### Establish compliance on a daily basis

- Continuously implement the compliance education system
- Ensure the effectiveness of the compliance promotion structure
- Regional monitoring by regional CCOs

#### Rigorous education about important themes

- Foster the TNSC Group Code of Conduct in group companies
- Education about important themes by regional CCOs based on the socio-economic environment, laws and regulations, of each region
- Regional CCOs thoroughly disseminate Global Code of Conduct within the region.

## **Expand the compliance promotion system to group companies**

- Develop a compliance system at all core group companies
- Conduct risk surveys and education programs at all group companies

#### **Appointing group CCO and regional CCOs**

- Appoint a group CCO as the officer responsible for promoting and implementing legal compliance within the entire group.
- Appoint regional CCOs and promote the establishment of a compliance structure within the region.
- Establish global committees of group CCO and regional CCOs

## Establish compliance promotion systems at overseas bases

- Conduct risk surveys and education programs as regards country-specific risks
- Strengthen collaboration with regional holding companies
- Strengthen the human resources in the compliance divisions to reduce legal risk, enhance internal audits, and strengthen internal control
- Individual regions will set up whistle-blower systems

<sup>\*</sup> CCOs is the abbreviation of Chief Compliance Officers.

## **Ortus Stage 2**

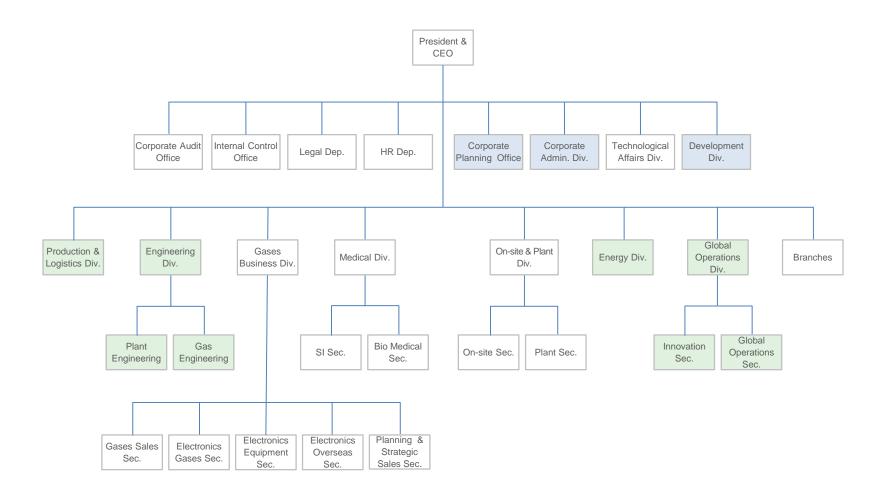
# Organization & Human Resource Policy



## Reviewing the Organization [April 1, 2017]

| Organization        |                                   | Review Item   |  |
|---------------------|-----------------------------------|---|--|
| Corporate Divisions | Corporate Planning Office         | To strengthen corporate strategy functions, the Corporate Planning Office will be newly organized by separating the Corporate Secretary and Corporate Planning Depts. from the Corporate Planning & Global Operations Div., and by merging the IT Dept., which is separated from the Corporate Administration Div.  |  |
|                     | Corporate Administration Division | To strengthen corporate administration functions, the IT Dept. will be separated from the Corporate Administration Div., which will be merged with the PR and IR Depts. and Corporate Treasury Dept. separated from the Corporate Planning & Global Operations Div. The Corporate Treasury Dept. and Accounting Dept. will be merged into the Treasury & Accounting Dept. |  |
|                     | Development Division              | To strengthen development functions, after separating the gas engineering function from the Development & Engineering Div., the division will be renamed the Development Div.   |  |
| Business Divisions  | Production and Logistics Division | To optimize industrial gas operations, the Production & Logistics Div. will be established to integrate the functions of the Gas Production Technology Dept. (On-site & Plant Div.), Product Planning & Operations Dept. (Gases Business Div.), and Logistics Center (Gases Business Div.).   |  |
|                     | Engineering Division              | To reinforce the functions of engineering organizations, the Engineering Div. will be established via integration of the plant engineering function (On-site & Plant Div.) and gas engineering function (Development & Engineering Div.).   |  |
|                     | Energy Division                   | With our expansion of other energy products besides LP gases in response to energy liberalization, the LP Gases Div. will be renamed the Energy Div.  |  |
|                     | Global Operations Division        | To strengthen the function of global operations, the Global Operations Div. will be newly organized by merging the International Department, after separating it from the Corporate Planning & Global Operations Div., with the Global Innovation Div.  |  |

## **Organization**



## **Human Resource Policy**

#### **Implementing Measures to Support Ortus Stage 2**

- Human resource development corresponding to globalization
  - Formulating a succession plan for the global management of human resources
  - Hiring and fostering global human resources
  - Upgrading education and training programs
- Allocation of staff to priority measures
  - Development divisions, medical divisions, corporate divisions, etc.

- Reforming work style and promoting diversity
  - Effectively matching human resources and diversity
  - · Programs for promoting employee wellness
  - Consider introducing flexible work (flextime, telework, etc.)

## Ortus Stage 2

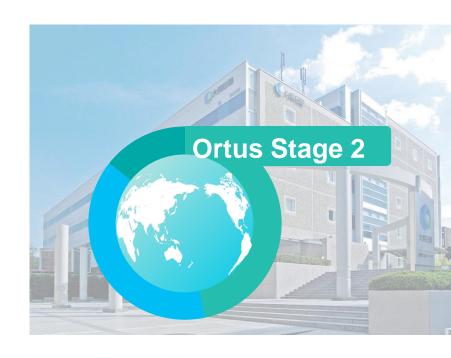
## **Key Strategies**

- (1) Structural reform
- (2) Innovation
- (3) Globalization
- (4) M&A



## **Key Strategy 1**

## **Structural Reform**



#### **Action Plan for Structural Reforms**



# Maximizing Group Power by Augmenting Collaboration

- Strengthen collaboration in the sales and marketing functions
- 2 Integration of engineering functions
- 3 Integration of production & logistics
- 4 Promotion of shared services

#### **Action Plan for Structural Reforms**

Strengthen collaboration in the sales and marketing functions

## Strengthen collaboration in the sales and marketing functions

- Maximizing the group power of Taiyo Nippon Sanso by stepping up collaboration in customer relations (CRM) among the group companies (TNSC, Nissan Tanaka, Nippon Ekitan, and Taiyo Nippon Sanso G&W). → Customer service beefed up by the group as one entity.
- Develop a total solutions business for the market and customers based on a more close-knit, cooperative group.

Integration of engineering functions

## Reinforce functions of engineering organizations

- Unify the management of a wide variety of engineers and secure mobility and flexibility in response to changes in business conditions.
- Strengthen customer relations by unifying the group's elemental technologies and developing engineers with multi-skilled capabilities

<sup>\*</sup> CRM: Customer Relationship Management

#### **Action Plan for Structural Reforms**

Integration of production & logistics

#### **Optimization of industrial gas operations**

- Optimizing industrial gas operation by integrating and operating the gas production technology department and logistics department.
- Management integration of bulk gas production facilities & Sanso centers to achieve higher efficiency and optimization.

4

#### **Promotion of shared services**

#### Widen the target of shared services

 Promote shared services for all domestic subsidiaries to strengthen internal controls, ensure the quality of operations, and the efficiency and optimization of business.

# Key Strategy 2 Innovation



## **Action Plan for Innovation Strategies**

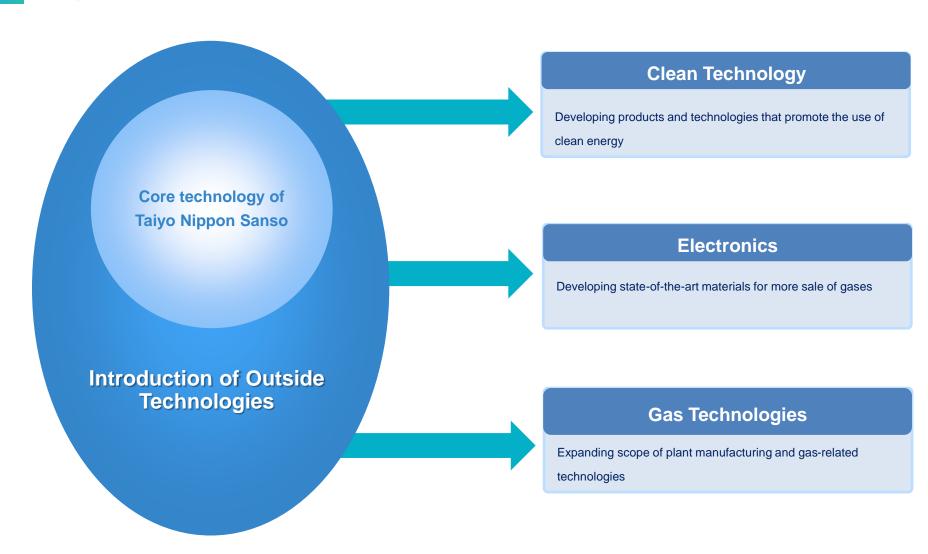






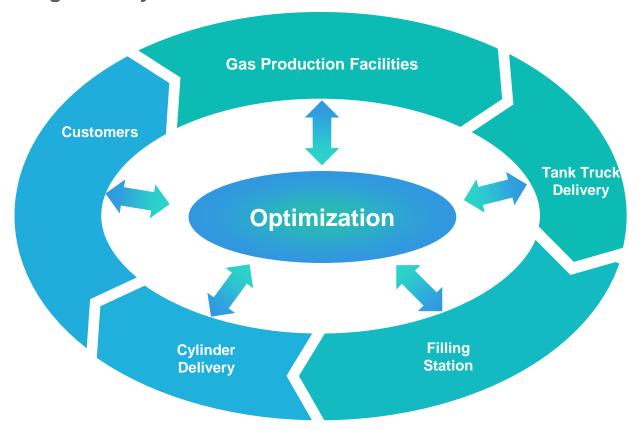


## Open-innovation



## Improve efficiency and cost reduction on a company-wide basis

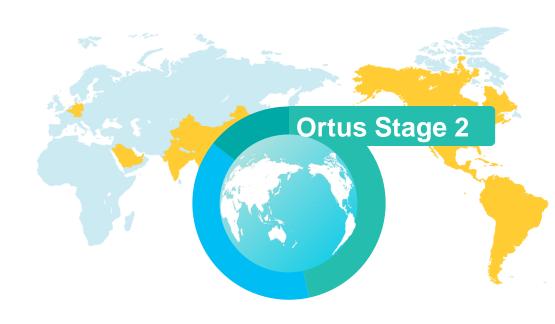
Reduce energy consumption through continuous effort as an energyconsuming industry



Optimize and maximize group operations

# Key Strategy 3

## Globalization



### **Basic Strategy**

## Basic Policy

- TNSC strives to enhance the functions of its global operations (Global Operations Div. and regional holding companies), and the cooperation among global operations and corporate functions, while strengthening cross-organizational management functions.
- By developing the Ortus Stage 1 strategy, TNSC intends to accelerate the implementation of geographical expansion and the improvement of profitability with aggressive investment activities.

#### **Basic Strategy**

#### **Enhancement of Governance**

#### Strengthen the function of the Global Operations

Adding a planning management function and a marketing function to the Global Operations Div. for reinforcement of the division.

#### Strengthen the function of regional holding companies

Further reinforcing the administrative and support functions of regional holding companies, which are part of the corporate functions in their regions, and to enhance the financial structures of these regional holding companies. Assign a group CCO as the officer responsible for promoting and implementing legal compliance within the entire group. Assign regional CCOs in regional holding companies and promote the establishment of a compliance structure within each region.

#### **Growth Strategy**

#### **Expanding business areas**

Expanding production and sales shares to gain a scale advantage by acquiring new sales channels and manufacturer positions.

- M&A and large capital investments
- Creating group business synergy

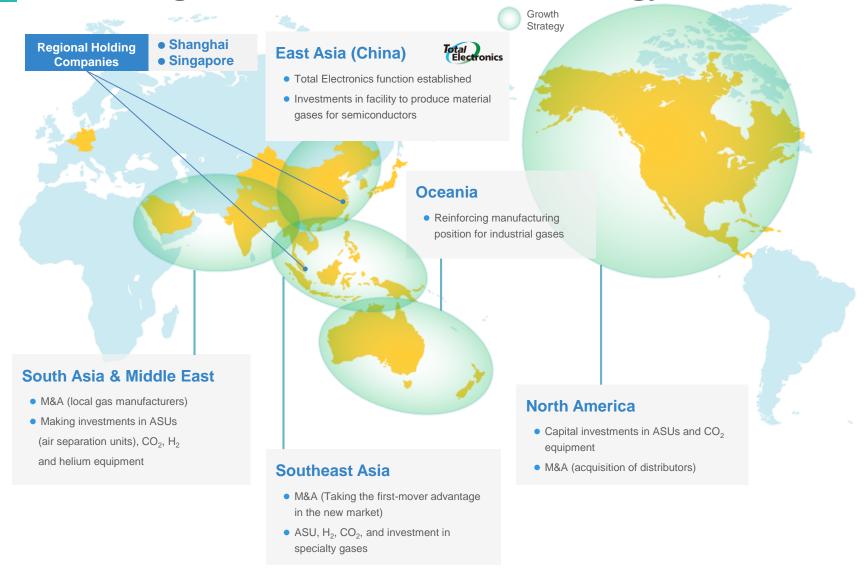
#### **Total Electronics**



Under the concept "Total Electronics," a global strategic customer management function will be created in China (Shanghai), where capital investments will be concentrated, to meet customer globalization trends in a flexible manner.

<sup>\*</sup> CCOs is the abbreviation of Chief Compliance Officers.

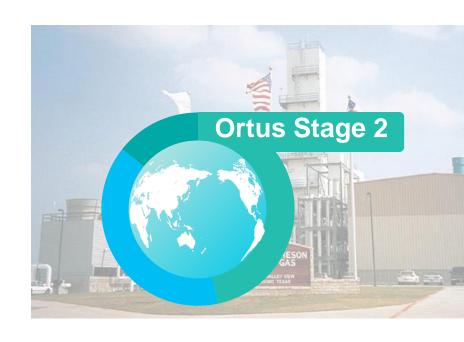
## **Enhancing Governance and Growth Strategy**



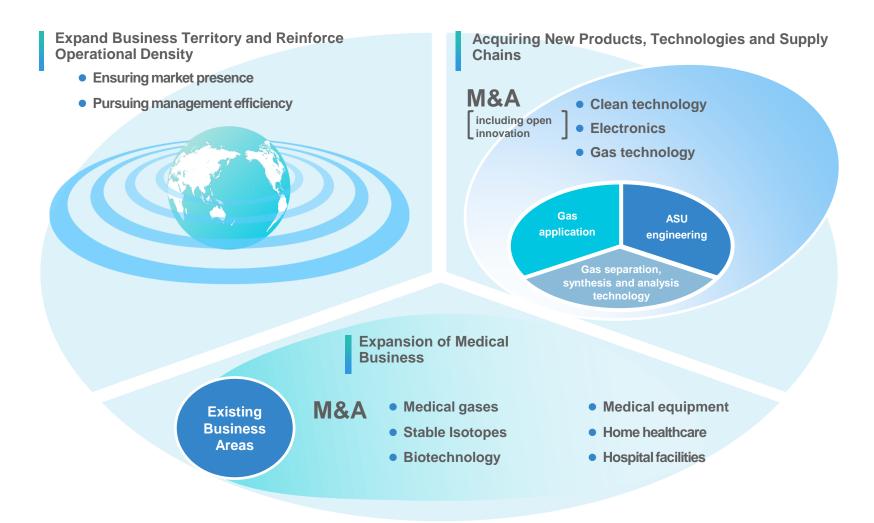
<sup>\*</sup> ASU: Air Separation Unit

# Key Strategy 4

## A&M

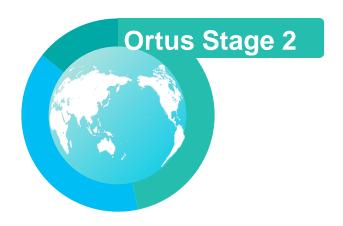


## **M&A Support Strategies**



<sup>\*</sup> ASU: Air Separation Unit

## Thank you



#### Reminders

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- The briefing session and this material describe future plans and strategies, as well as forecasts and outlooks of business performance. These plans and strategies, as well as forecasts and outlooks, are made by Taiyo Nippon Sanso based on its judgments and estimations made in accordance with the information available at present. Actual performance will be subject to changes caused by a variety of risks and uncertainties (such as economic trends, market demand, exchange rates, taxation systems and various other systems and institutions, but not limited to them).
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